
HOW TO RECOGNISE SCAMS



Never been scammed? Don't get caught out!

1 in 4 people over the age of 65 years is affected by scams every week

BTgroup



What WhatsApp says...

- Creating a safe space for our users to communicate with each other is our priority. We work diligently to reduce spam and unwanted messages. However, just like phone calls, it's possible for other WhatsApp users who have your phone number to contact you. They may not be saved in your contacts.
- These callers may try to trick you into giving them personal or financial information, or they may want to spread misinformation.
- Scams can happen anywhere and affect anyone so we want to help you recognise them and protect yourself.



BE SUSPICIOUS OF ...



- typos and grammatical mistakes
 - asking you to tap on a link, activate a feature through a link or download an app
 - asking you to share personal information like passwords, date of birth, credit card or bank account numbers
 - asking you to forward a message
 - asking for money or saying that you have to pay to use WhatsApp
 - pretending to be someone you know
 - messaging about a lottery, job, investment or loan
 - caller starts chatting to try and gain your trust before asking for personal information
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Keep in mind ...

- If you have any doubts about a message, if it sounds too good to be true, DON'T TAP, SHARE OR FORWARD IT.
 - Best practice - if you are sure it's true or you don't know who sent it - don't share it.
 - If you're unsure of the contact's identity, ask them a personal question or suggest a voice or video call
 - You can also report and block the sender and delete the message.
 - Go to WhatsApp's website; on their Help Center you'll find lots of advice including ASK SILVER.
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What WHICH has to say ...

**Which Issues Regular Spam Alerts Which Sue Used To Puts On The Tech It Easy Email Account:
Techiteasy799@Gmail.Com**

Here are some examples:

Hi Vodafone here: We've noticed you've got 5,000 points in your account which will expire in 3 working days. Click here

£250 towards ASDA

SEASALT CORNWALL, due to the closure of our physical stores we are offering an 80% discount

TO REPORT SCAMS ...

TO REPORT SCAM ADS ON FACEBOOK AND INSTAGRAM, SELECT THE THREE DOTS IN TOP RIGHT CORNER OF AD, PRESS 'REPORT'

TO REPORT FACEBOOK PROFILES, SELECT THE THREE DOTS ON THE USER'S PROFILE PAGE, PRESS 'FIND SUPPORT OR REPORT'

TO REPORT POSTS AND COMMENTS, SELECT THE THREE DOTS NEXT TO THEM, PRESS 'REPORT'

TO REPORT DODGY WEBSITES, CONTACT NATIONAL CYBER SECURITY CENTRE, [WWW.NCSC.GOV.UK](http://www.ncsc.gov.uk)

TO REPORT SCAM TEXTS, FORWARD THEM TO 7726, THEN DELETE MESSAGE

PROTECT YOURSELF.....

Why is anti-scam protection a necessity for computers?

It's a must if you want to avoid on-line scammers.

Scammers can harm you in many ways: fraud, identity theft, fake adverts, social media scams, payment fraud, romance fraud, payment fraud, Ponzi scams.

On line scams are here to stay and increasing every year.

How does anti-scam protection work?

- Anti-scam software essentially monitors all data traffic to and from your device. It detects and blocks threats such as spyware, adware, viruses, etc that scammers might try to install on your device.

Some of the best on the market -

McAfee

Total AV

Norton

Surfshark

Avast

AVG

Nord

Panda
